



World-Class Technical Support Services Tier-1 data center and 24/7 help desk support

Technical Services that Yield Tangible Results

Full Service Technical Support from Highly-Qualified Technicians

While some companies treat you like a small fish in a large sea, our support services are designed to ensure that you receive individualized attention. We pride ourselves on these services and go out of our way to ensure that our help desk team has strong people skills as well as technical savvy. This ensures that your students and faculty have a positive, quality online experience every time we work with them. We are committed to providing you with consistent support services that are efficient, cost-effective and timely. Furthermore, we are well-equipped to meet all of your tier-1 data centre needs.

Embanet is the leading online education solution provider and we got to this point by focusing on the individual needs of each and every one of our clients as their questions and requests arose. We are available for fully-outsourced projects as well as those that require co-management. Take advantage of our weekend, holiday and after-hour service today.

In addition to our superior support services, Embanet's fully-qualified LMS help desk team guarantees a scalable infrastructure, full redundancy hosting and 99.9% uptime. Our security network is unsurpassed so you don't need to think twice about the safety of your system.

Embanet's technical services include:

- 24/7/365 help desk support
- LMS/CMS hosting solutions
- Course migration
- Technical support
- Live, toll-free telephone support
- Live online chat support
- Webform with email capabilities
- Self-help/FAQ area
- Customizable online audio tutorials



Contact us today for more information at **1.877.362.2638** or **www.embanet.com**.

